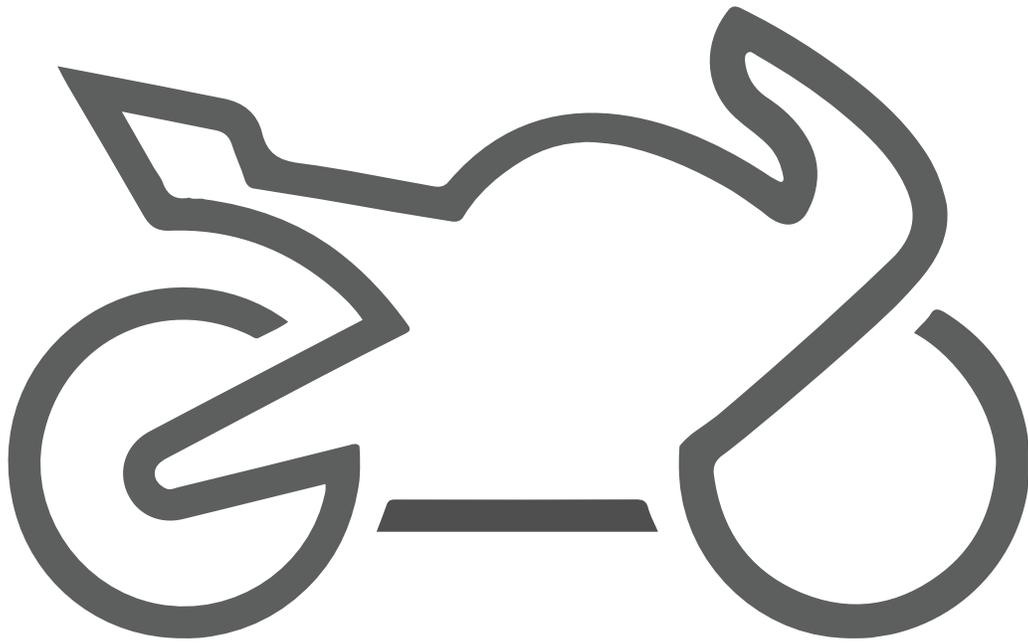


RLINK

**INSTALL
GUIDE**

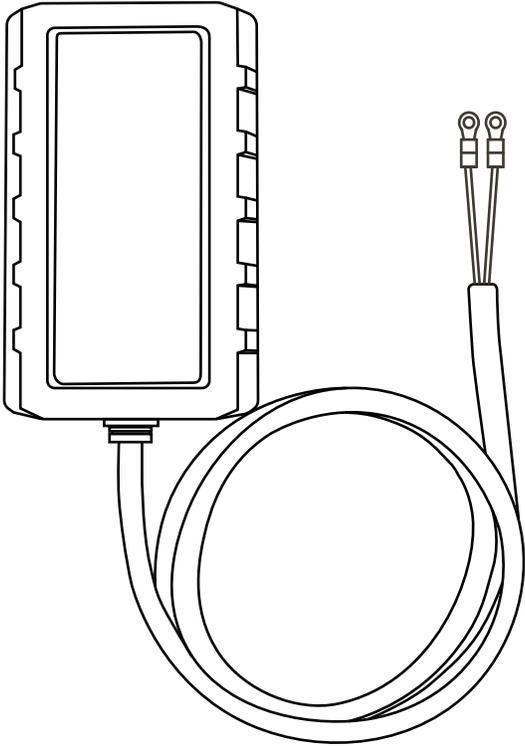


**To get started with RLINK, install the RLINK
on your bike using this guide.**

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Components



**RLINK Pro
Main Module**



**Hook & Loop /
Cable-ties**

Plan the installation

Make sure that the motorcycle battery is fully charged. Verify that no moving parts will interfere with the components.

Do not route wires near sharp edges which could cut wires and create a short. Do not mount components near high heat sources such as the exhaust pipes. Do not install the RLINK Module under any metal. The internal antenna can transmit through fiberglass, leather, foam, or plastic.

TECH TIP

RLINK has an internal cellular and GPS antenna. Do not mount in a location where the unit will be completely blocked by metal (such as under the fuel tank). Ideal locations are under the seat or in the tail section.

Mounting

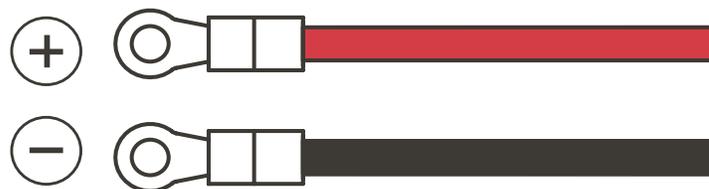
Select a suitable location under the seat or side cover that the module can lay as flat as possible, with the device detail label face down. Vertical positioning will still work if necessary, however this can affect the performance of the system.

Electrical Connections

The installation harness has two wires. You'll need to connect these to your vehicle's main battery.

Red: Install the terminal ring of this wire directly to the battery positive post.

Black: Install the terminal ring of this wire directly to the battery negative post.



Download app



Download the RLINK app

Tap

Sign up

to create an account.

Add your device

Go to:

- Profile 
- Devices 
- Add device + 

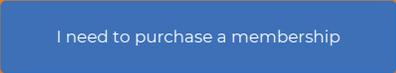
Enter or Scan the IMEI# on the box or device



Enter the phone# that you would like to receive device alerts to

Tap  and enter your **Monitoring plan #**

The monitoring plan has a subscription ID and this is your activation code

Tap  **Purchase and enter your Authorization code**

If you have not yet purchased a membership
Once purchased your authorization code is your subscription#.

Add Vehicle Information

Select your vehicle year, make, and model.

If you do not see your model listed, please just pick the closest to it.

Association of the device is complete

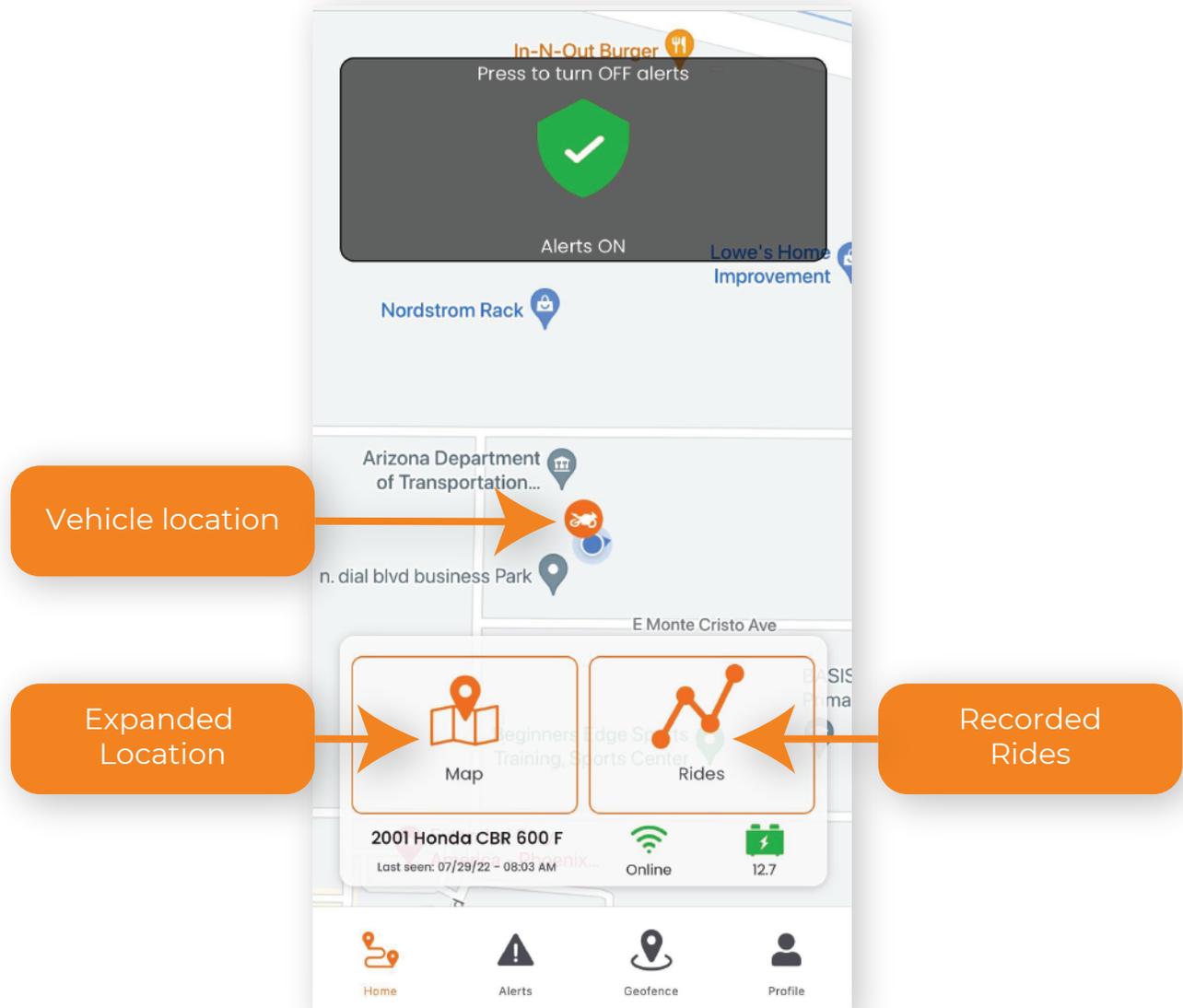
Install the RLINK device and take a ride.

The application will update once the device has made connection. Taking a ride should give the internal SIM time to activate, as well as triangulate its location for the first time.

Home

By default, the system is always armed and prepared to track movement and can be seen on the home screen of the app, or you can get an expanded view of the vehicles location by tapping on the “Map” section.

Rides are automatically recorded and can be imported in the Rides section on the Home screen.



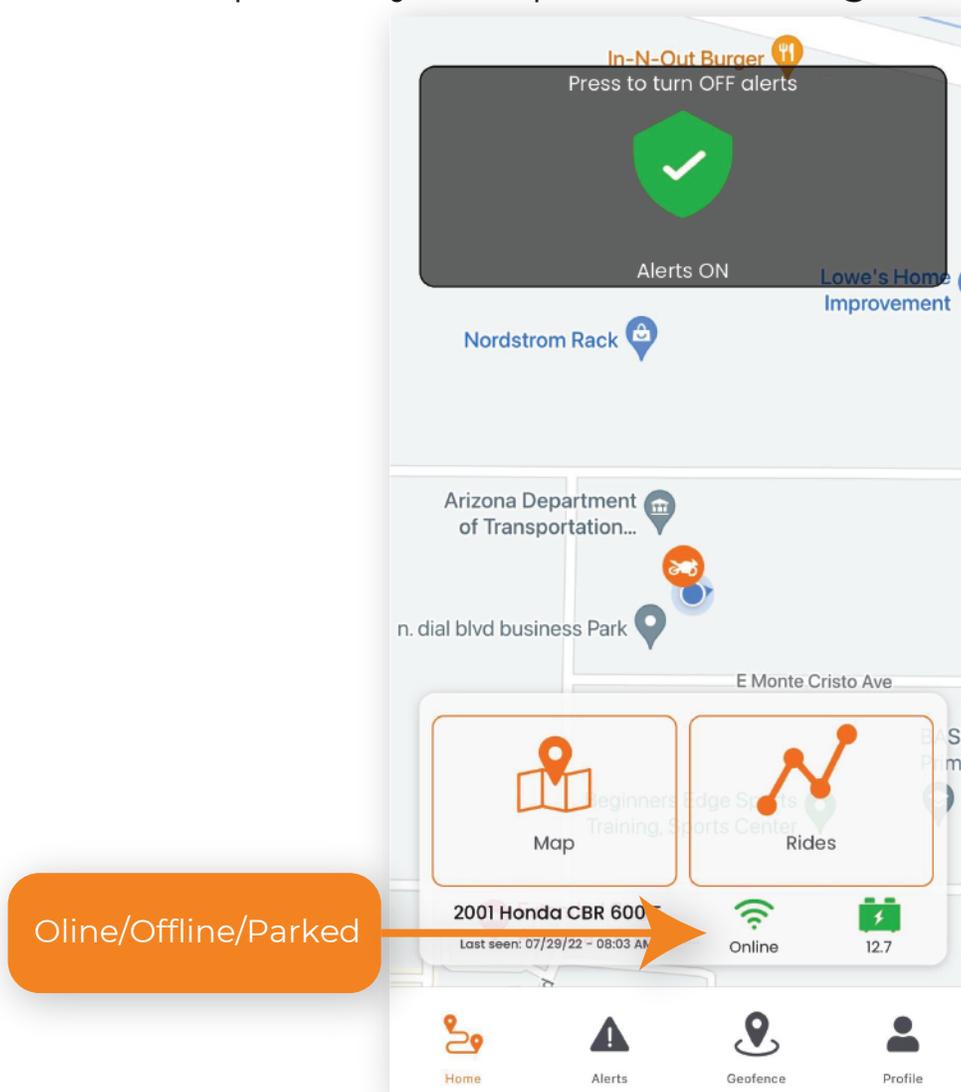
Home

Online Mode

When your device is online, it has actively communicated with the server within the last 60 seconds. The device will enter the online mode upon being woken up by detecting events, such as movement, shock/tilt, low battery or battery disconnect.

Offline Mode

RLINK will go offline if it cannot establish a cellular connection or if it has been disconnected from your motorcycle's battery and RLINK's backup battery is emptied of its charge.



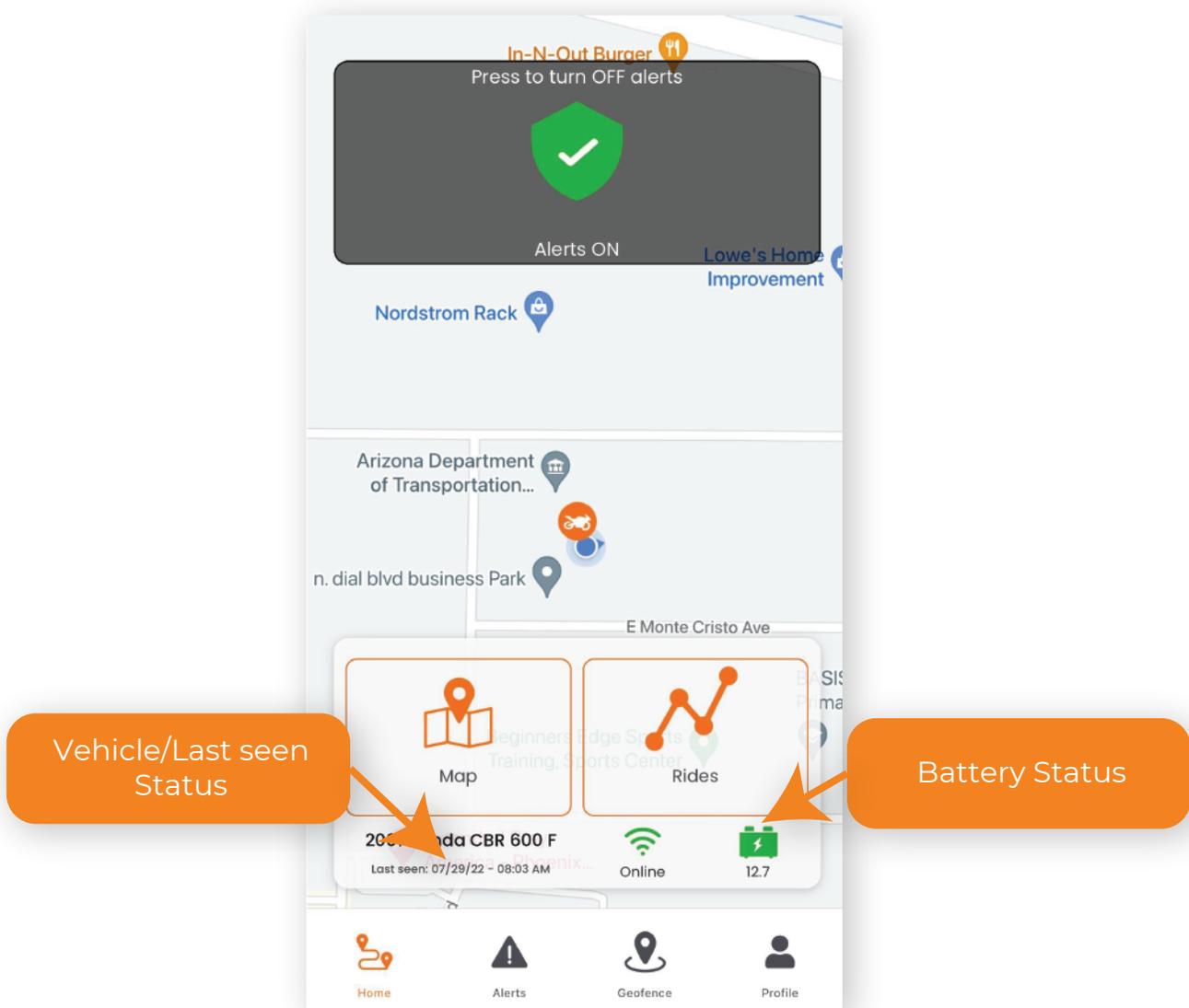
Home

Battery Status

The device detects the status of your motorcycle's battery by reporting voltage readings .

Last seen Status

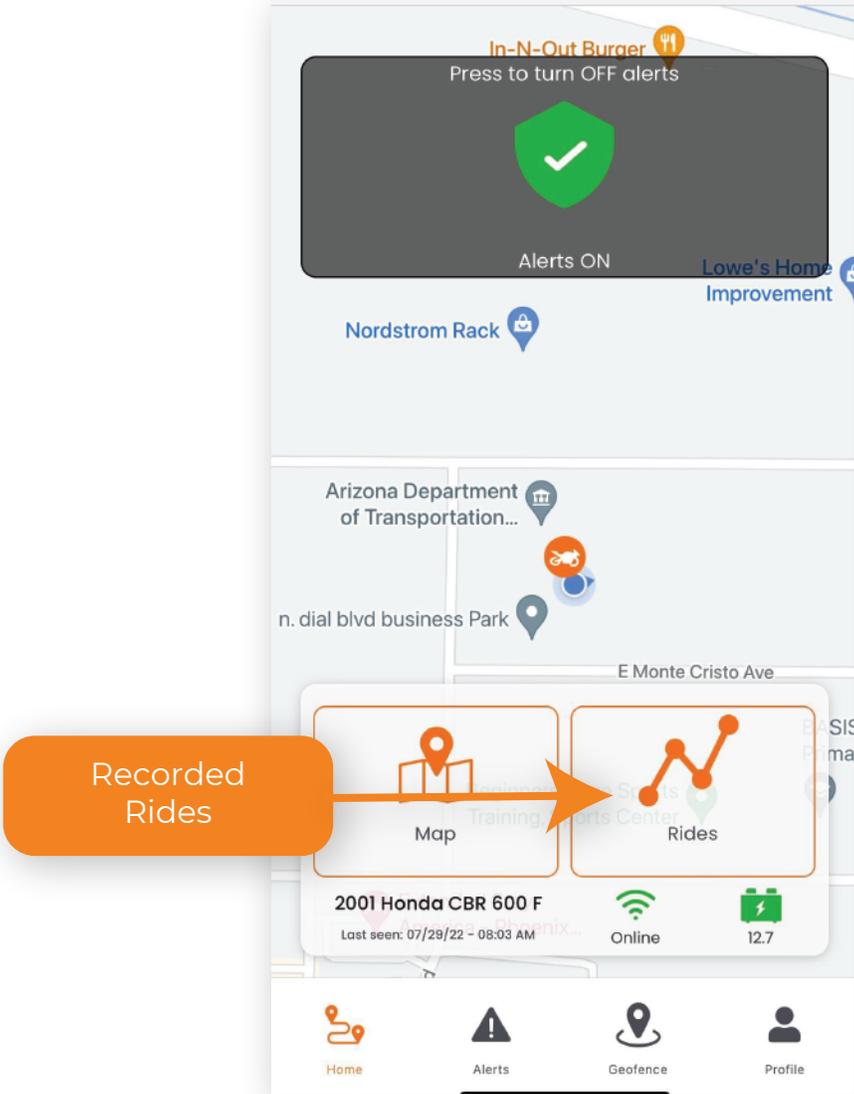
The device provides a timestamp of its last communication with the Server.



Home/Rides

Rides automatically recorded

When you ride your motorcycle/vehicle, all tracking information is stored in our servers and you can access the tracking information in this section. Rides are automatically recorded and can be imported and saved in the Rides section.



Rides

Rides

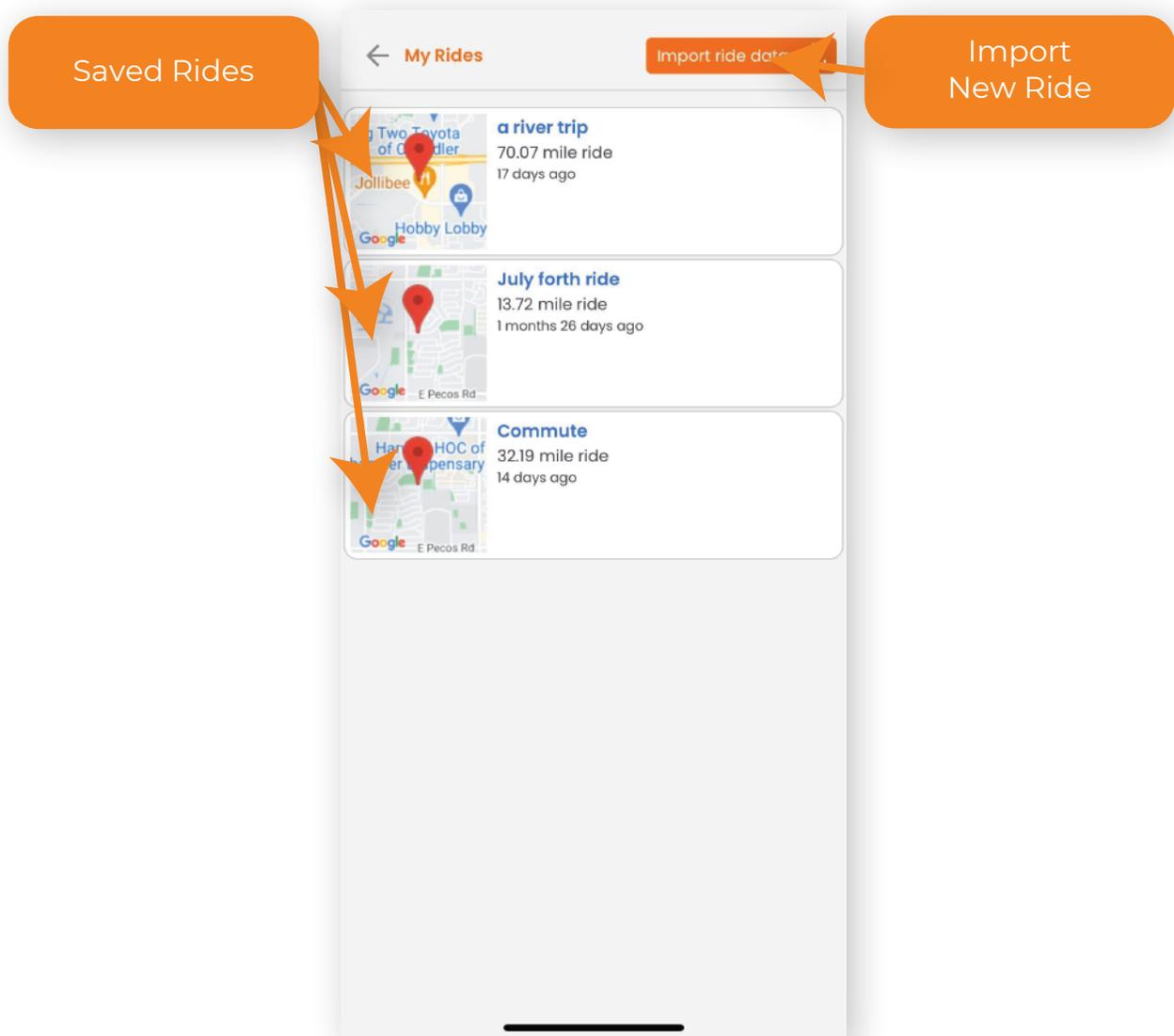
Inside the Ride section, you will have access to your saved rides and the ability import new rides and save them to your list.

Saved Rides

Once a ride has been imported and saved, it will appear on this list. You can tap on a saved ride to edit the title, remove, or export the GPX file to share.

Import Ride Data

The import Ride data button is how you will access all recorded ride information.



Rides continued

Step #1

Choose the date range of tracking information to display.

Step #2

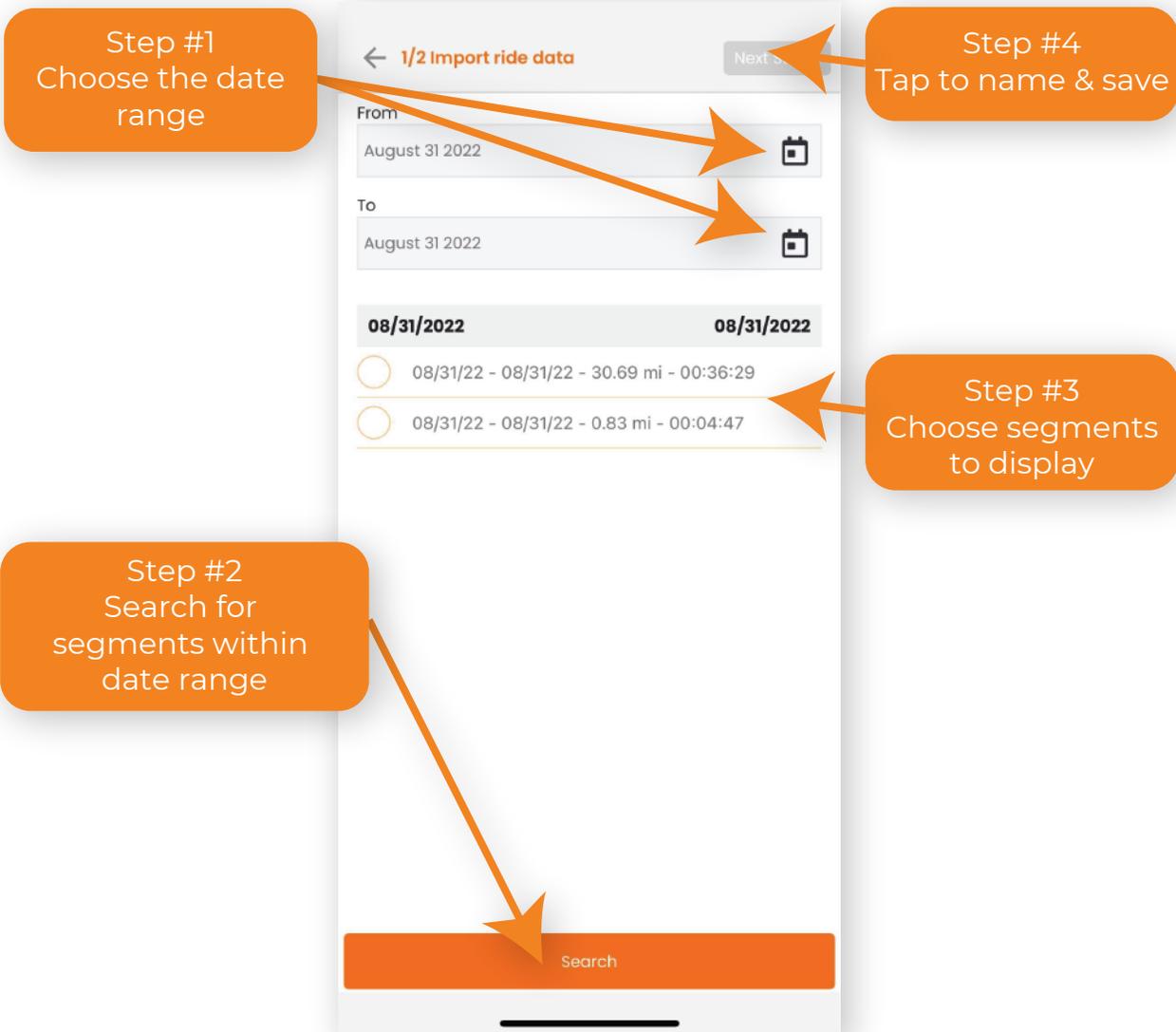
Search for tracking segments within the date range selected.

Step #3

Select the segments of the Ride you wish to display.

Step #4

Tap next to proceed to name and save the Ride.



Rides continued

Name the Ride

Give the Ride a name. Example: “Weekend Relief” or “Sunday Ride”

Save the Ride

Save the Ride will add it to the Ride list, where you can see the Ride displayed on a map. Rides are sorted by the day/time the imported Ride was created.



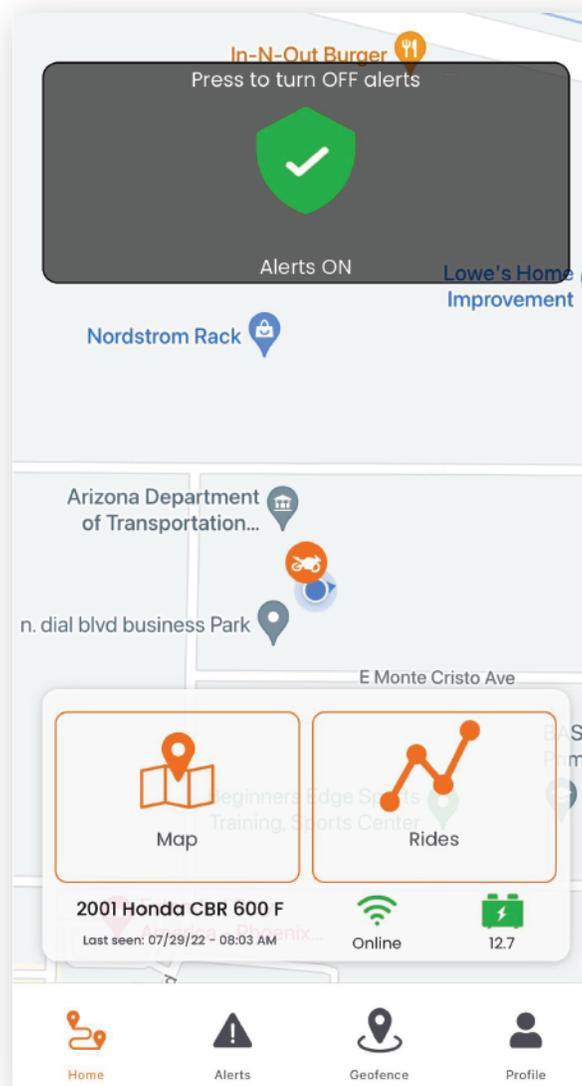
Alerts

Always Armed and Always Reporting

As stated above, the RLINK system is always armed and prepared to report to you about possible theft events and an actual theft itself. Therefore the RLINK device will always report events it detects to the RLINK Server.

Master Alerts On/Off vs. Alerts Settings

Alerts On/Off feature acts as a master switch to enable or disable the specific alerts you have configured in the Alerts settings section in the app. Tap to turn OFF/ON



Alert Settings

Individual Toggles

Used to turn on and off specific triggered alerts.

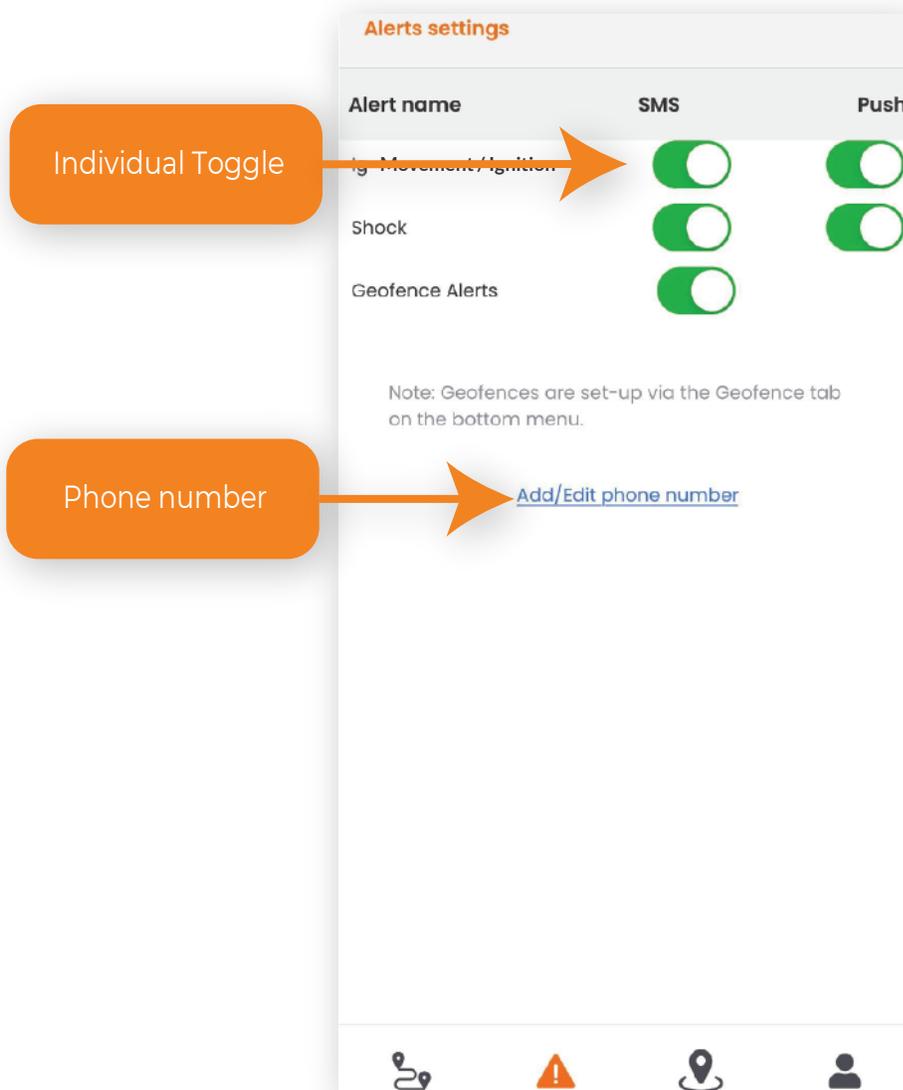
SMS/Push

SMS = Text message

Push = Direct notifications from the app

Phone Number

Add or Edit the phone number you would like alerts sent to.



Alert Settings

Battery disconnect

Designed to prevent theft, RLINK will always report to owners via SMS message Battery Disconnect alerts. Battery disconnect alerts are generated when the device no longer detects voltage from the battery. If battery is dead or wires from RLINK device to the battery are cut.

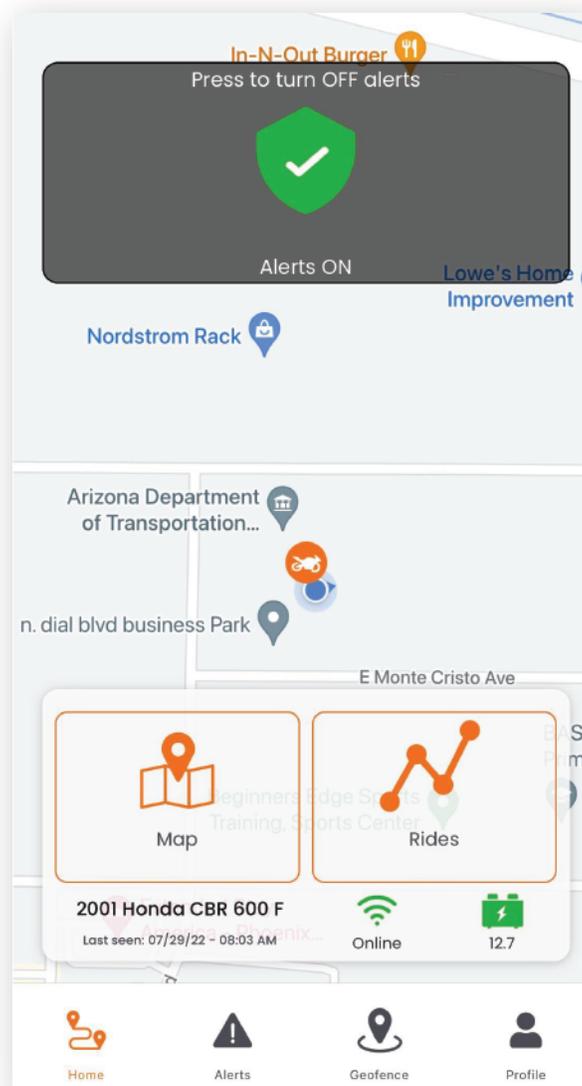
Disabled Alerts with Movement Event

Alerts are disabled when the device detects movement and will revert back to the alert state set by the RLINK owner once the vehicle is turned back off. The power of this feature is that you, as an RLINK owner can choose to always have alerts on, having a truly always on alert system while being able to ride without receiving massive amounts of alerts.

Geofence

Create Custom geofences with automatic alerts

Create custom geofences with automatic alerts for when your vehicle enters or exits a location of your choosing.



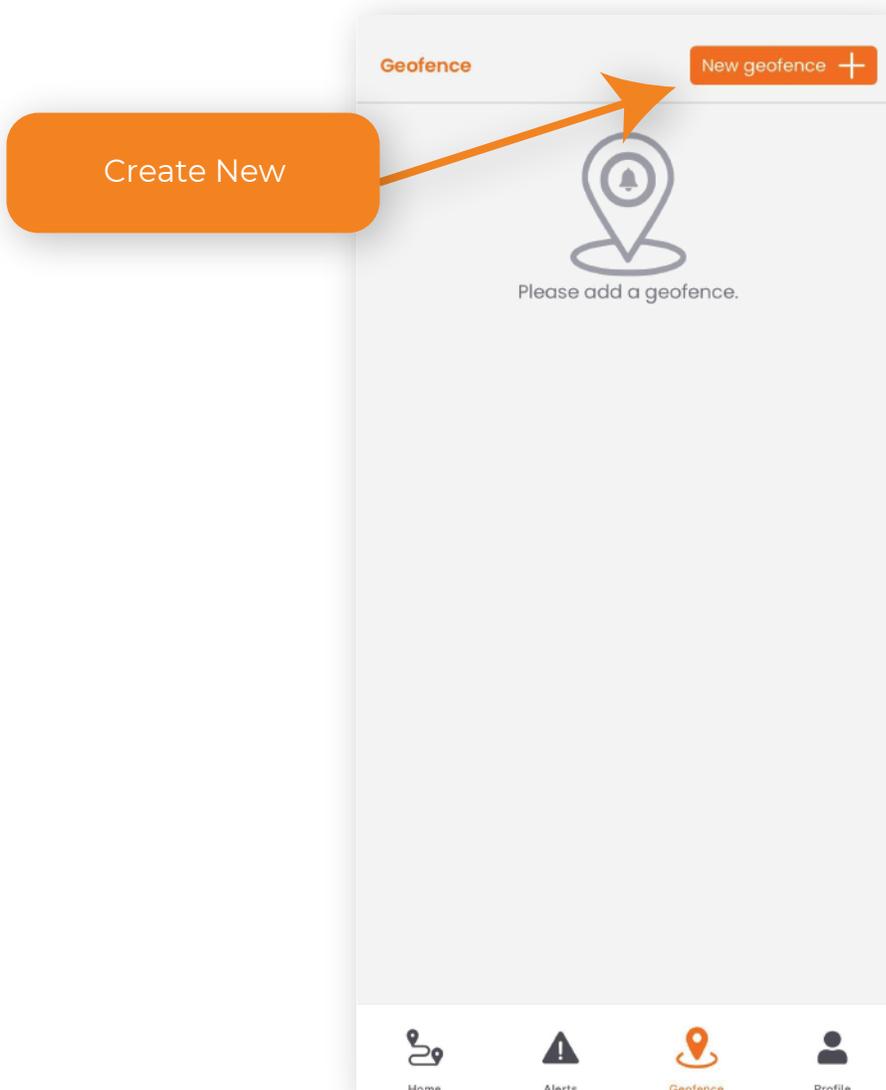
Geofence continued

Geofence screen

The Geofence screen of the application is where you can go to add, edit and create geofences. Geofences are used to alert a contact of your vehicle entering or exiting a location.

Add a Geofence

A geofence is created in 3 steps. Tap “New Geofence” to start creating a new Geofence



Geofence continued

Step 1. - Set the location and type of Geofence

- Enter in the address of the location.

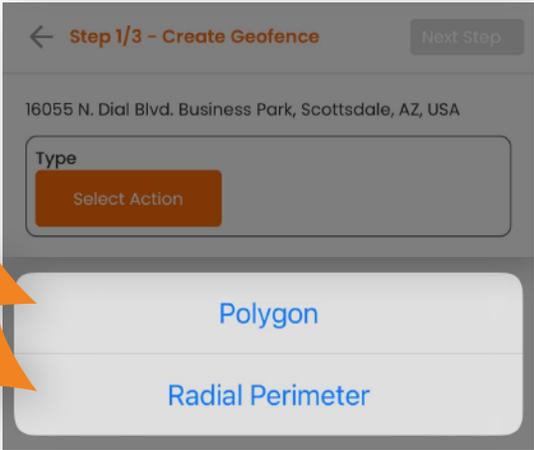
Type Address



- Select the type of Geofence:

- Polygon
- Radial

Geofence Type

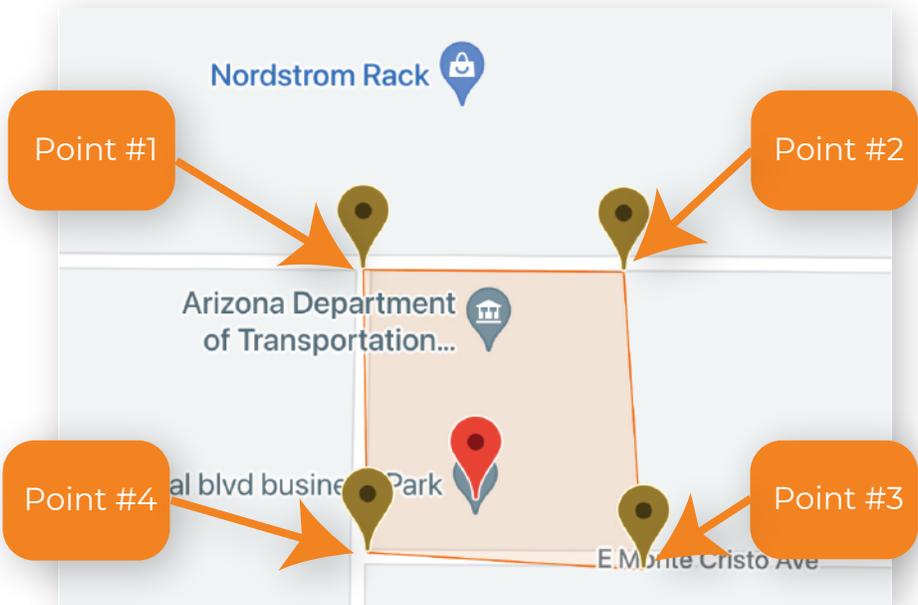


- Tap Next Step

Step 2. Create Geofence

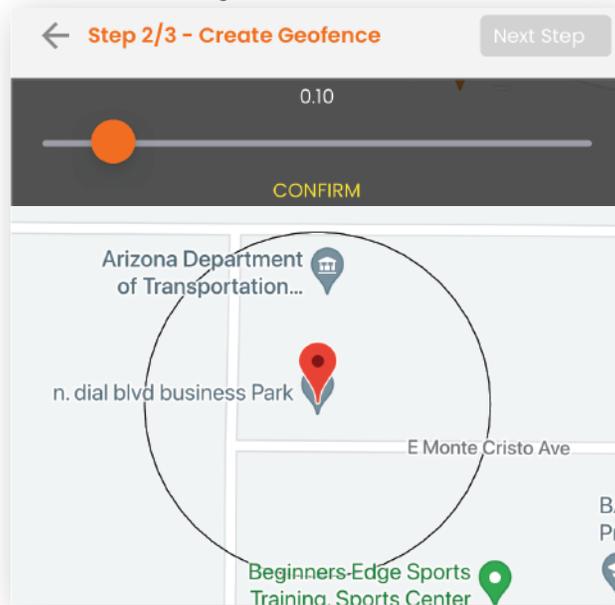
Polygon - Tap on the map to create the points(corners) polygon shape.

* Tap in a circular pattern to form a whole polygon.



Geofence continued

Radial - Adjust slider to adjust size of Geofence.



- Tap Next Step

Step 3. Name Geofence, Select Trigger, Enter message Alert, and Set recipient.

Name - Type the name that you would like to call the Geofence.

Select Trigger - Chosse between Enter or Exit

Enter - When the vehicle enters the Geofence set

Exit - When the vehicle leaves the Geofence set

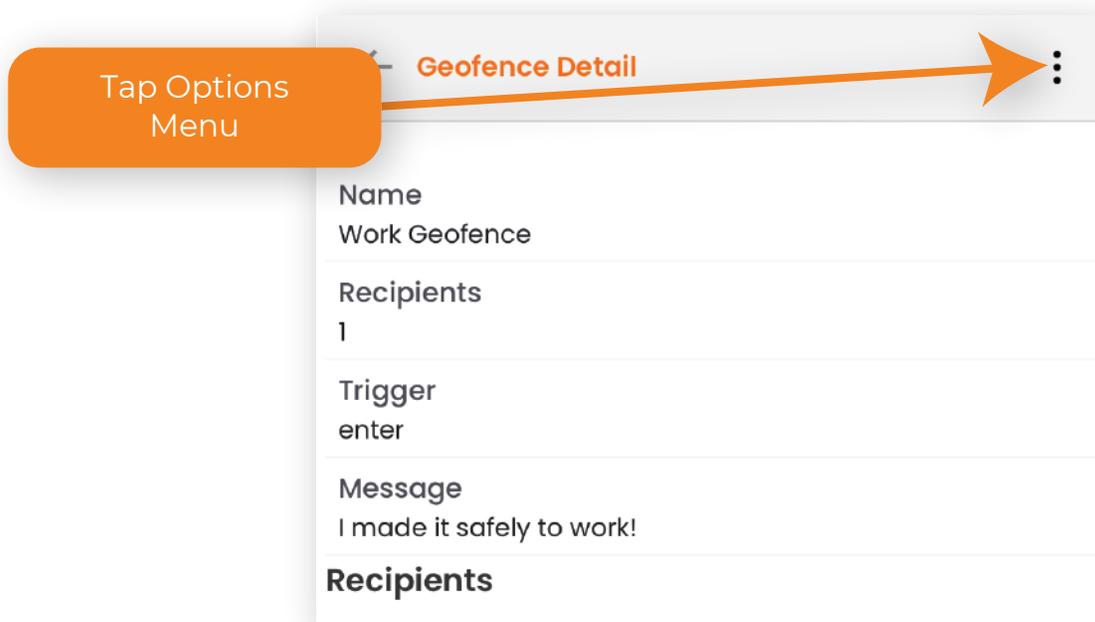
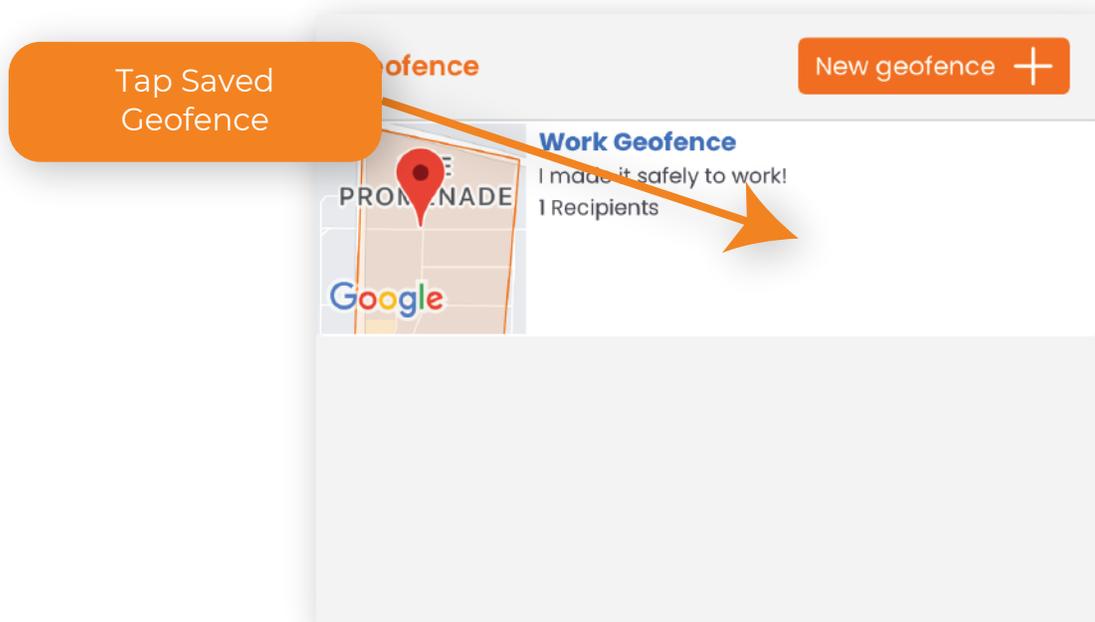
Enter message alert - Type the message you would like the recipient to recieve. Example - "Made it home Safe".

Choose Recipient - Tap "Add Recipients +" and search by typing in a name and tap the box of the recipient/s you wish to send the message to. Once recipients are selected, tap "Save".

Geofence continued

Edit, Remove a Geofence - You can edit or remove a Geofence by tapping on the saved Geofence. Then, tap on the options menu at the upper right hand corner. You can then Edit the geofence Name, Recipients, Trigger or Message.

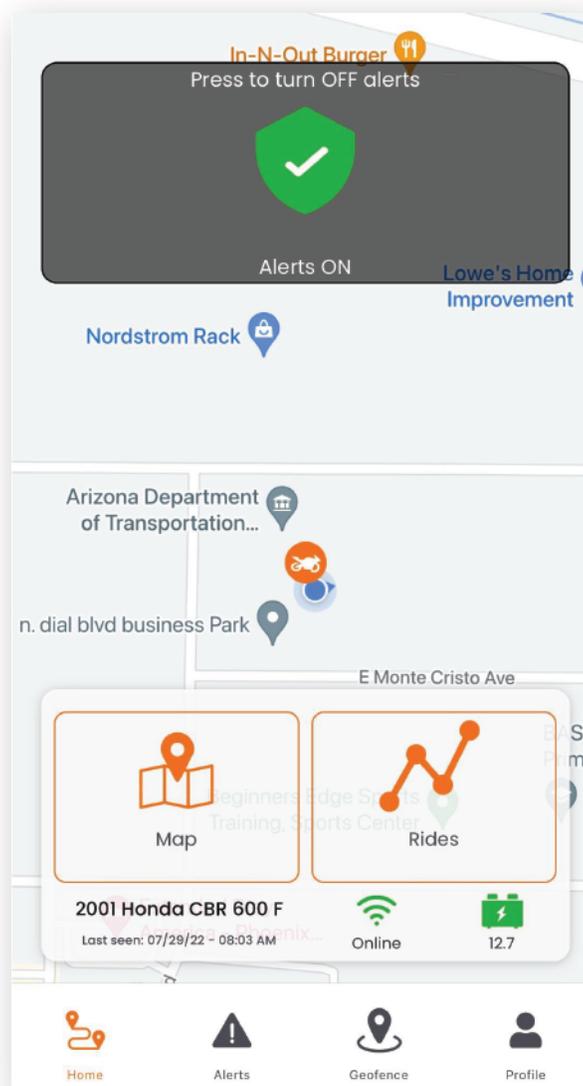
Note: If an edit to the geofence is needed, you will need to delete the saved Geofence and remake the Geofence.



Profile

Personal data, Support, Devices, and Share Location

The Profile section of the application lets you control your user data, access to support items, your device/s on your account and the “Share location” function.



Profile Continued

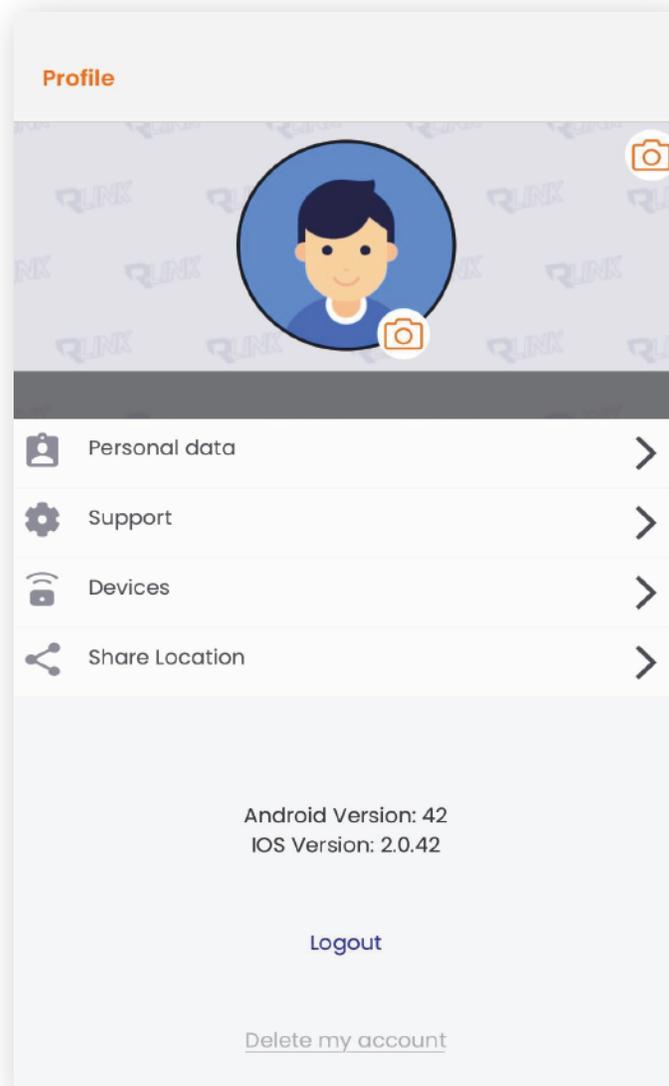
Personal data

The Personal data section of the application lets you change your Name, Phone number, Email, and change the password to your account.

Support

The Support section of the application lets you access the User Manual, Help Center, and Contact information if further assistance is needed.

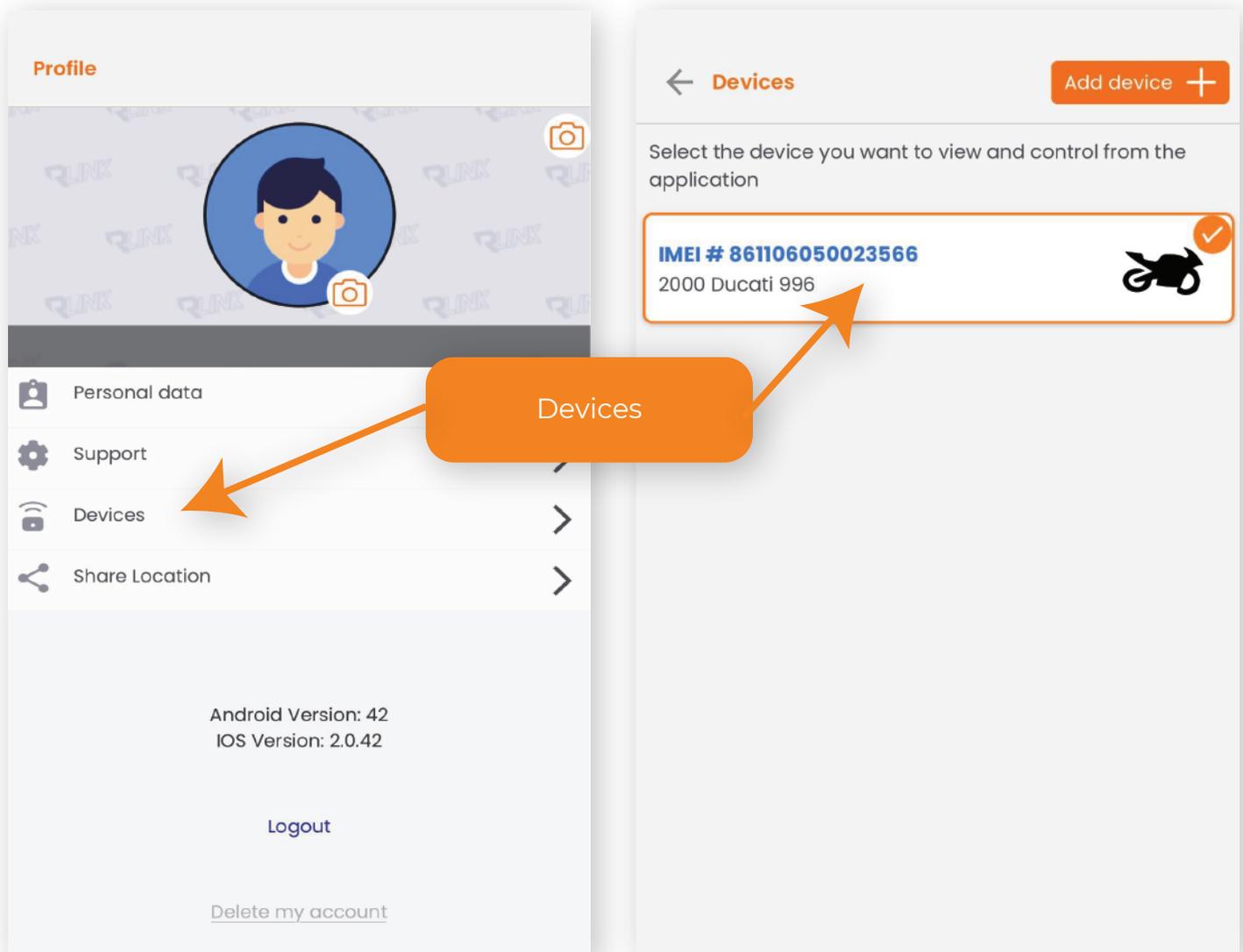
Phone support is only available
Mon. - Fri 8am -5pm MST



Profile Continued

Devices

The Devices section of the application lets you select, add, edit the devices on your account. If you have multiple devices, this is where you add an additional device.



Profile Continued

Devices

Taping the device will allow you view all your device details, as well as edit, or remove the device from your profile.

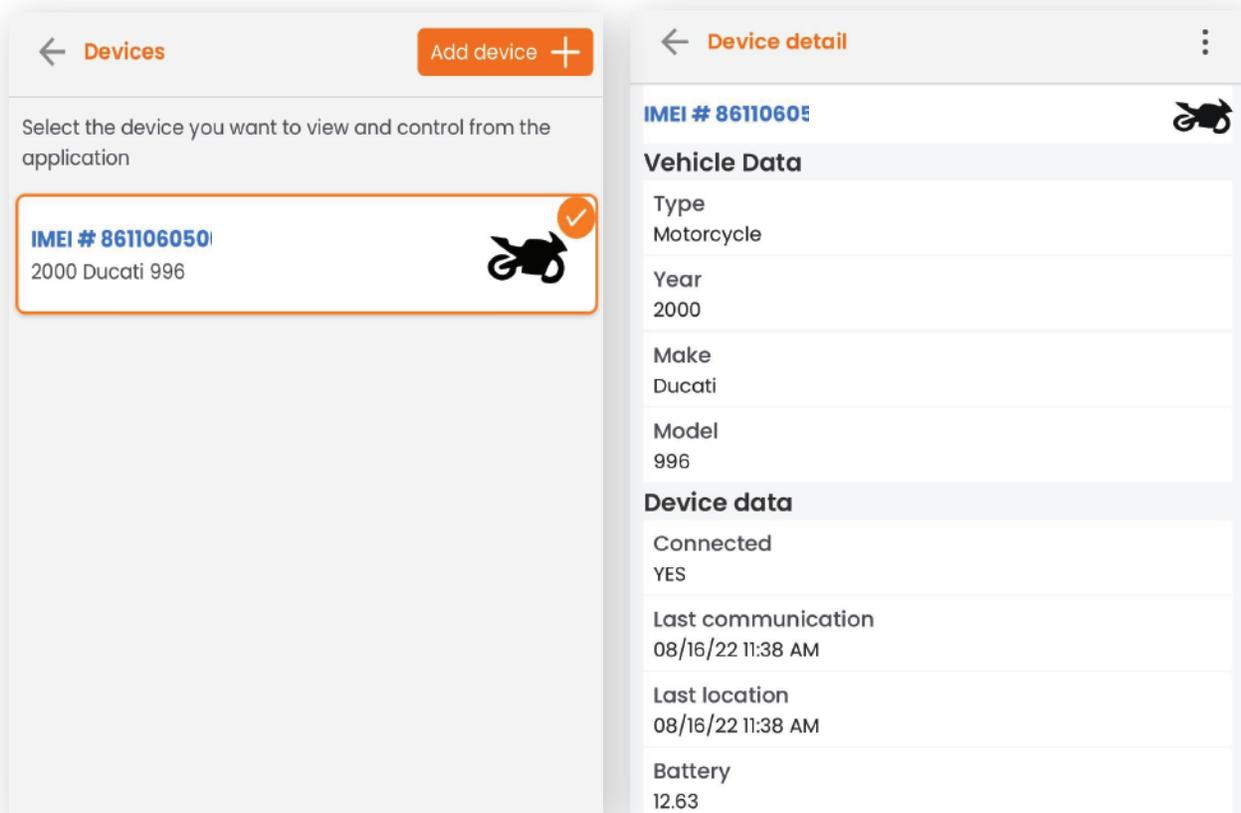
Editing Vehicle information:

If you tap the menu in the top right corner of the device detail, you can choose “Edit”, and you can edit your vehicle information if switching the device from one vehicle to another.

Adding multiple devices:

To add additional devices, just tap “Add device +” button and enter in the device information and your authorization code.

*Every device requires its own subscription.



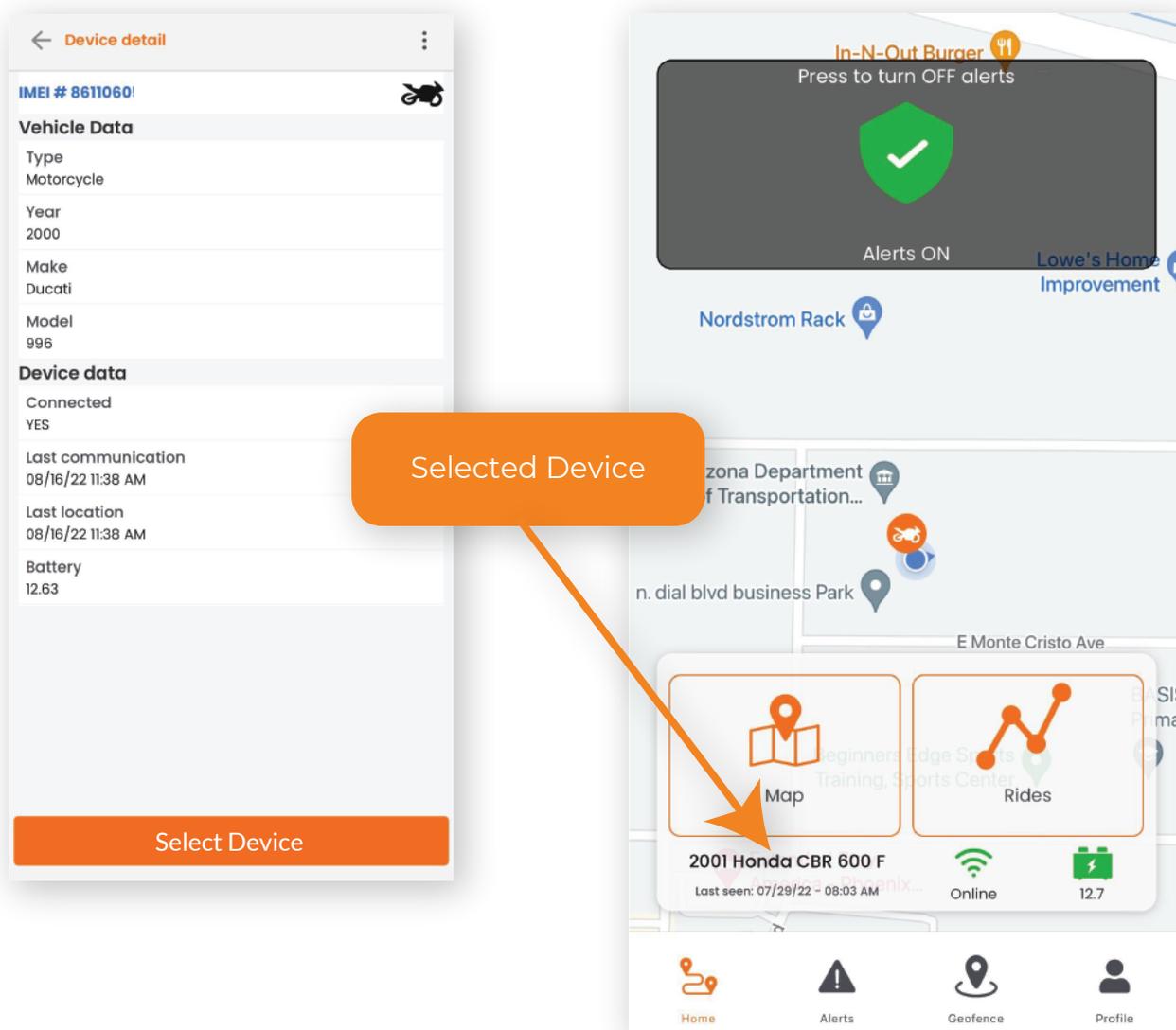
Profile Continued

Multiple devices:

If you have more than one bike, the application has the ability to add multiple devices and you can add them to your devices profile.

If multiple devices are attached to your account, tap on the device and tap “Select device on the bottom” to view the tracking, rides and alerts.

The application will only show the device information (tracking, alerts settings) of the device that is selected. The device that is selected, will show on the home screen below the Map box, as shown below.



Profile / Share Location

Share location (Real-Time Theft Tracking) PIN for Authorities, or temporary sharing.

In the event that you generate a PIN via the “Share Location” feature located in the app, RLINK will automatically track the motorcycle’s location. To provide authorities or friends with temporary, real-time tracking of your motorcycle, provide the url, ***track.rlink.com*** and the temporary PIN located in the “Share Location” section of the App. All PINs provide access to the motorcycle’s real time location via RLINK’s Tracking Map for 24 hours.*

Example - Generate a PIN, then take a ride, all new tracking information for the RLINK device will be displayed for 24hrs.

*Note - The mapping will record and display any new tracking, only after the PIN is generated. Using this to track a past ride will not work. Please use the import ride function for past rides or current location.

Trouble Shooting

<i>I Don't know what my activation code is</i>	Activation code is your Subscription #
<i>Activation code has already been used</i>	Activation codes are a one time use code. Please contact us at Support@rlink.com or at 480-951-1109 to have your activation code refreshed.
<i>Reactivation of a inactive device</i>	Login to your https://rlink-pro.com/my-account/ and renew your subscription device will be reactivated within 24 business hours, this is a manual process.
<i>No device communications</i>	Wait for 1 hour after activation, or take a ride to give the device the best chance to reach its first cellular communication.
<i>Banned device status</i>	<p>If your device is giving a "Banned" status/ pop up. Your subscription has been declined and a new subscription will need to be Renewed.</p> <p>Go to https://rlinkpro.com/my-account/ and renew your subscription</p> <p>The device on the application will be unbanned and reactivated withing 24 business hours.</p>

Help / Contact

If you need additional help please reach out and our knowledgeable pros will be glad to help!

Email

Support@rlink.com

Call

480-951-1109

Mon - Fri: 8:00 am - 5:00 pm MST

Sat - Sun: Closed

*Call and email support available only during business hours. Please send an email if afterhours or on the weekends and we will get back to you within 24 business hours.